



STANLEY Warranty General Terms and Conditions

STANLEY is confident of the quality of its products and offers an outstanding warranty.

STANLEY TMN will repair, any defects due to defective materials or workmanship, within 2 years (1 year Manufacturing warranty* + 1 year service Warranty*)

STANLEY FATMAX will repair any defects due to defective materials or workmanship, within 1 year Manufacturing warranty*

Or 3 years (1 year Manufacturing warranty* + 2 year service Warranty) up on tool registration

Chargers and batteries Warranty:

STANLEY TMN are covered for 6 months of manufacturing warranty.

STANLEY FATMAX are covered for 1 year of manufacturing warranty.

For **Laser tools** it is covered for 1 year manufacturing warranty

The Warranty does not cover:

- Part failure due to excessive wear and tear or tool misuse Wear & Tear refers to the number of hours and/or the environment that a product has been used in. This can affect: Armature Commutators, Bearings, Switches, Beat Pieces, Clutches, Gear & Pinion, Gearcase, Brushes, lubricants, Clamshells, Cord sets, Rubber parts.
- Attachments such as (Chuck, Guard, Handles, wheel, Nozzle, Magazine, Flanges...etc.)
- **Misuse of tool such as:**
 - Extreme impacts or drops.
 - Ingestion of foreign objects (i.e. Nails, screws)
 - Using tool for non-intended application
 - Any modification to the tool
 - Prolonged exposure to the extreme weather conditions
 - Wrong voltage
 - Water damage
 - Using incorrect accessories or attachments
 - Lack of recommended service (especially hammers)
 - Using non genuine STANLEY spare parts and accessories
 - Open outside authorized service centers.

How to Make a Repair Request:

- To make a repair request contact your seller or check the location of your nearest STANLEY authorized STANLEY repair agent at www.2helpU.com.
- The STANLEY Tool must be returned to the seller or an authorized STANLEY repair agent with all parts complete, with the original proof of purchase.
- STANLEY reserves the right to refuse any claim under this warranty which in the opinion of the authorized repair agent is not due to material or manufacturing defect or in accordance with the above warranty terms and conditions.

Notes:

- The warranty agreement is not transferable and does not apply for tools purchased from unauthorized sellers.
- For STANLEY FATMAX Tool has to be registered within four weeks of purchase to qualify for the STANLEY 3years warranty. If not registered or if no registration certificate can be provided only a 1year warranty applies ([website: www.stanleytools.ae](http://www.stanleytools.ae))

Appendix

*Manufacturing warranty means covering both labor and spare parts charges.

*Service warranty means covering only labor charges.